

Development of Japanese and American Gaze Behaviors for Robots and Virtual Agents, and Evaluation of Human Impressions

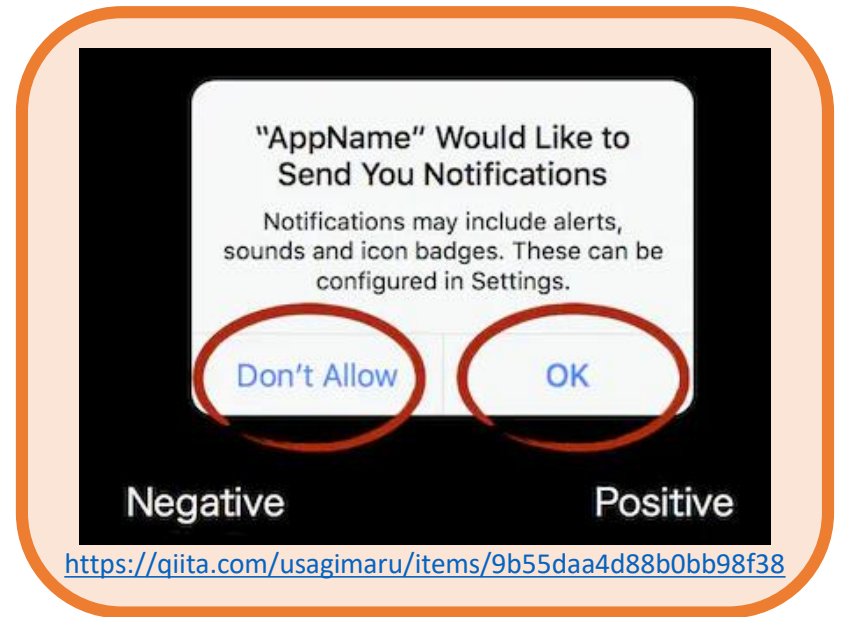
by

Shinya KUBOTA, Tomoko KODA
Department of Media Science

Faculty of Information Science and Technology, Osaka Institute of Technology

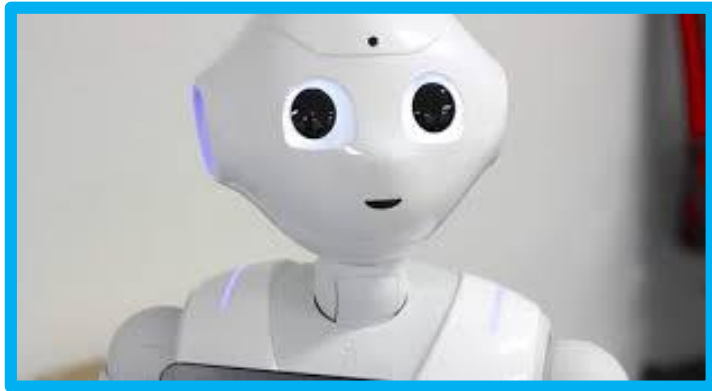
What is **human-interface**?

Studies **hardware** and **software** that is easy to use for people



BackGround

Recently this field has increased opportunities to people communicate with robots or agents.



<https://www.appps.jp/284669/>

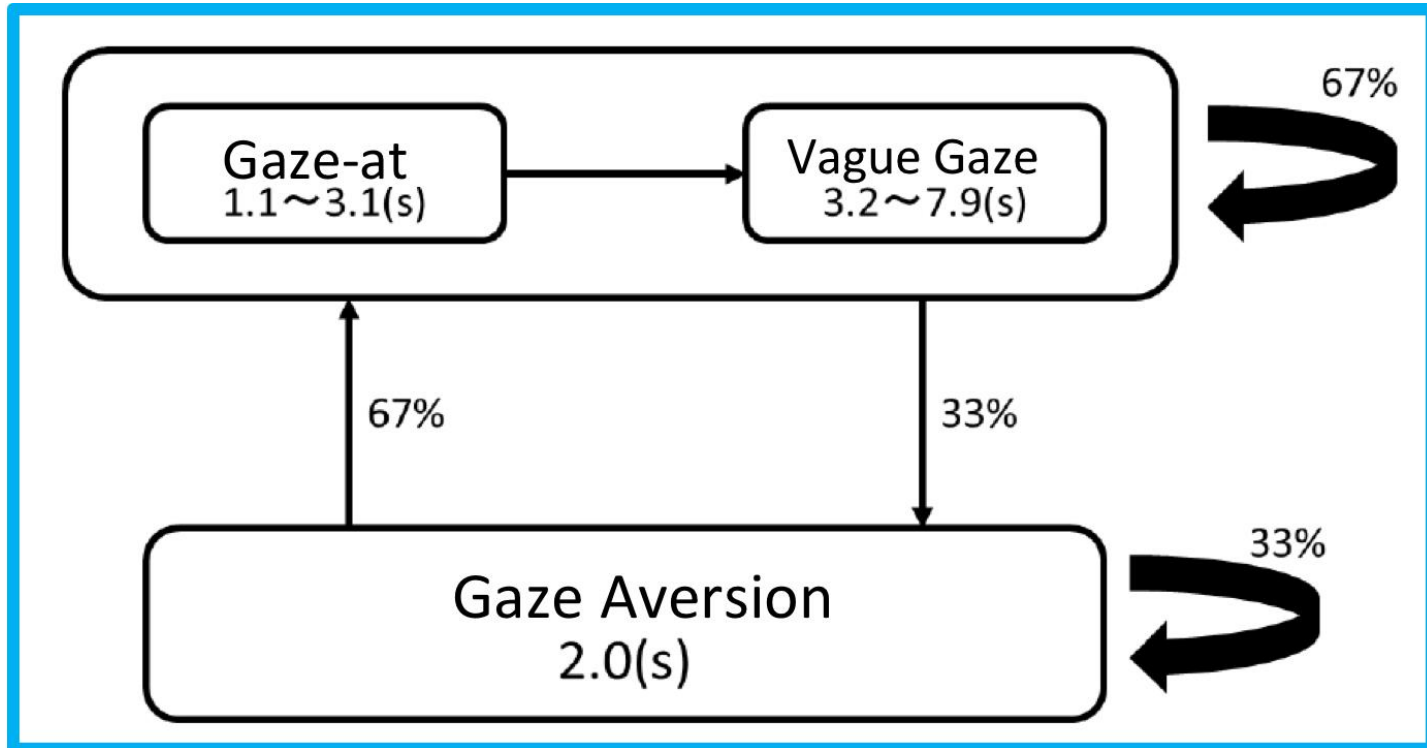


<https://robotstart.info/2018/08/31/gatebox-homelive-2.html>

People don't feel like these have intelligence or social ability and are discouraged to interact with them

Gaze Model

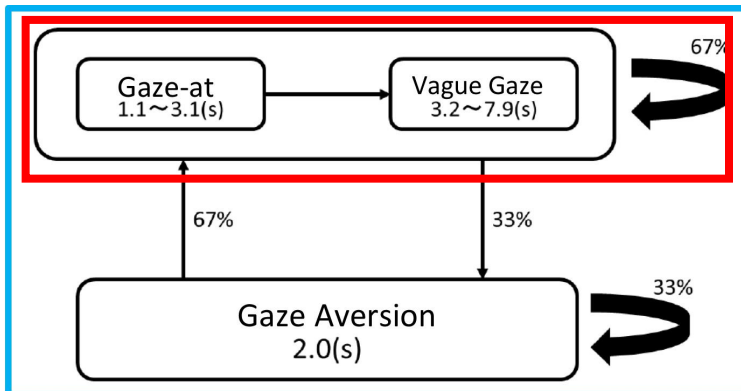
Japanese gaze model



Gaze Model

Japanese people look at the person they are speaking to from 1.1 seconds to 3.1 seconds

Japanese gaze model



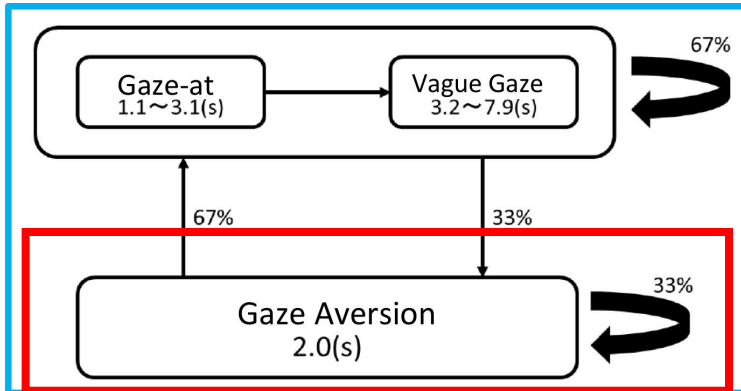
Vague Gaze

the gaze is not direct eye contact but is directed at the person's face or body
3.2 seconds to 7.9 seconds

67% chance that people return to gaze directly at the person

Gaze Model

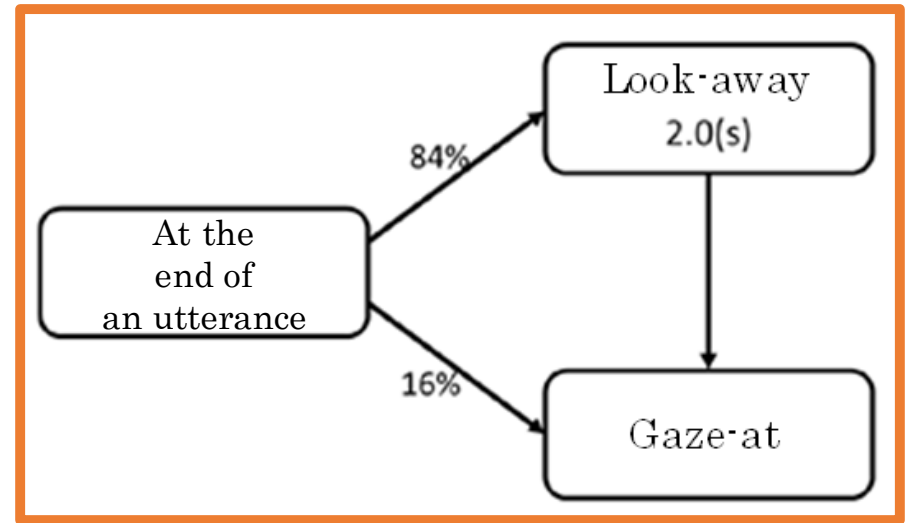
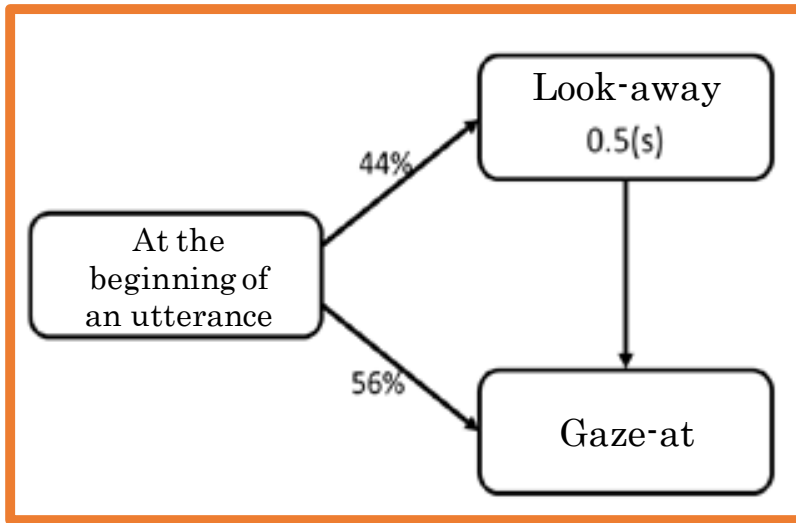
Japanese gaze model



33% chance that they avert their gaze for 2 seconds

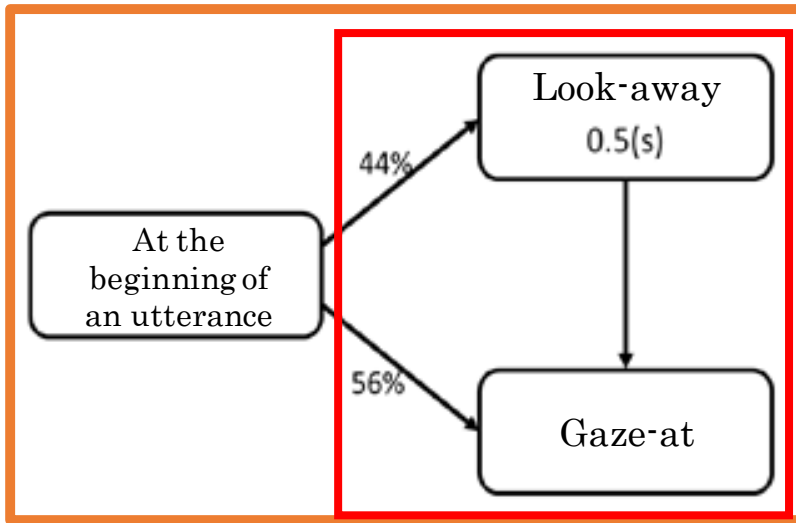
Gaze Model

American gaze model



Gaze Model

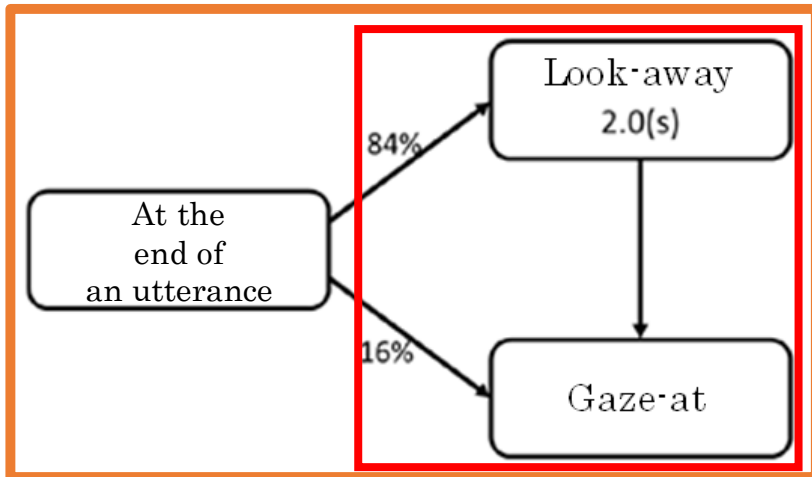
American gaze model



there is a 44% chance that they look away for 0.5 seconds or gaze at the person

Gaze Model

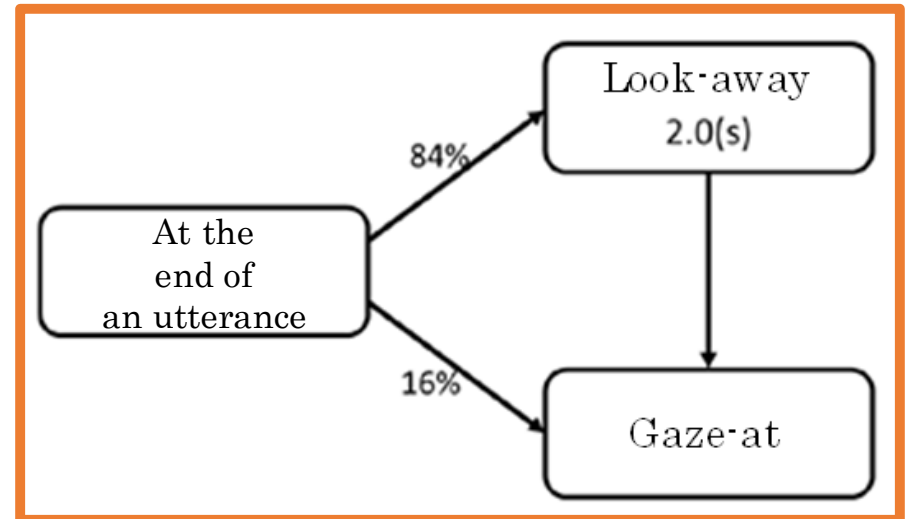
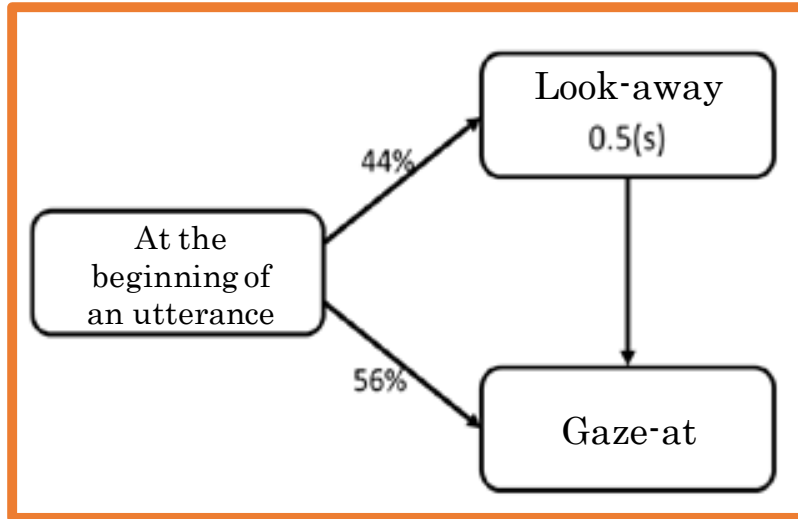
American gaze model



there is an 84% chance to look away for 2 seconds and then gaze at the listener

Gaze Model

American gaze model



In the US and the UK, they are taught to look someone in the eye when speaking.

This is one of the reasons of this gaze behavior.

Method

CommU



Ryota



Fig. 2: The robot and virtual agent

Method

CommU



Communication robot

CommU can interpret reactions

developed by Vstone

Method

Ryota



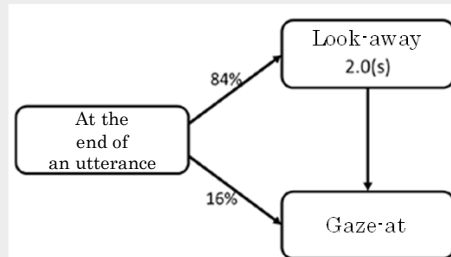
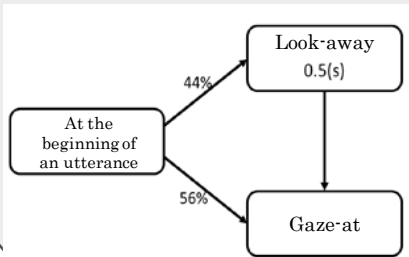
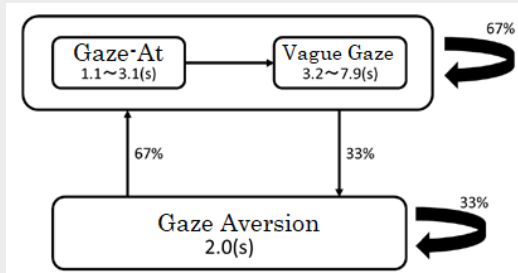
Virtual agent of Unity

Can make a human behavior

Method



Two types of gaze models



<https://thiscalifornianlife.com/2018/12/18/java11-01/>

https://ja.m.wikipedia.org/wiki/C_Sharp